STATE OF CALIFORNIA Department of Industrial Relations Division of Labor Standards Enforcement DAVID L. GURLEY, Bar No. 194298 320 W. 4th Street, Suite 430 Los Angeles, California 90013 Tel.: (213) 897-1511 Attorney for the Labor Commissioner BEFORE THE LABOR COMMISSIONER STATE OF CALIFORNIA 9 10 CASE NO. TAC 10-05 THE ENDEAVOR AGENCY, LLC, a 11 Delaware Limited Liability Company, 12 Petitioner, 13 VS. **DETERMINATION OF CONTROVERSY** 14 ALYSSA MILANO, An Individual, AJM PRODUCTIONS, INC., a California 15 corporation, and DOES 1 through 10,, 16 Respondents. 17 18 19 I. INTRODUCTION 20 The above-captioned petition was filed on February 15, 2005, by THE ENDEAVOR 21 AGENCY LLC, a Delaware limited liability company, (hereinafter "Petitioner" or "ENDEAVOR"), 22 alleging that ALYSSA MILANO an individual, AJM Productions, Inc., a California corporation, 23 (hereinafter "Respondent" or "Milano"), failed to pay commissions to Endeavor for work allegedly 24 negotiated by Endeavor on Milano's behalf. Petitioner seeks \$1,125,160.00 in unpaid commissions 25 and interest. 26 27 28 **DETERMINATION OF CONTROVERSY** 

Respondent filed its answer on March 14, 2005. A hearing was scheduled before the undersigned attorney, specially designated by the Labor Commissioner to hear this matter. The hearing was continued multiple times at the request of both parties. The hearing commenced November 1, 2006 through December 1, 2006, in Los Angeles, California. Petitioner was represented by Mark L. Block of Christensen, Miller, Fink, Jacobs, Glazer, Weil & Shapiro, LLP. Respondent was represented by Arsine B. Phillips and Richard Robins of Parker, Milliken, Clark, O'Hara & Samuelian, A Professional Corporation. The parties submitted their closing briefs on April 13, 2007. Due consideration having been given to the testimony, documentary evidence and arguments presented, the Labor Commissioner adopts the following determination of controversy.

### II. STATEMENT OF FACTS

- 1. In July of 1998 Endeavor offered to represent Milano as her talent agency in the entertainment industry. Ms Milano, a well-known televison personality, was seeking new representation. In an effort to sign Milano as a new Endeavor client, Endeavor requested a meeting and made an offer to represent Milano. Milano along with her mother and manager, Joan Hyler, attended the meeting with Endeavor representatives, Adam Venit and Leanne Coronel. After the meeting, Ms Hyler communicated to Endeavor agent, Leanne Coronel that Milano accepted the Endeavor offer. The specific financial terms were not discussed either at the meeting or during the telephone acceptance.
- 2. In August of 1998, Milano signed an agreement with Spelling Television Inc., to star in the television series "Charmed." The parties' testimony contradicted as to how that offer was communicated to Milano, but clearly Endeavor representatives along with Milano's attorney, Bill Skrzyniarz, participated in the negotiation of Milano's contract for "Charmed," including its financial terms. This agreement covered Milano's employment on "Charmed" for the 1998/1999 television season. Milano compensated Endeavor during the 1998/1999 season with 10% of her earnings.

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In May of 1999, Endeavor did not have a signed agency agreement with Milano. In an effort to obtain signed documents from Milano, Endeavor sent Milano both a Screen Actors Guild [SAG] Client Confirmation Form to her home address and an Endeavor Standard Agency Agreement to her attorney, Bill Skrzyniarz, for her signature. The Standard Agency Agreement contained the 10% commission structure along with the following language regarding the payment of post termination commissions:

> "I agree to pay you ten percent (10%) of the gross compensation earned or received by me for or in connection with (i) any contracts for, or engagements of, my services ... now in existence or entered into or negotiated for during the term, including, but not limited to, all gross compensation therefrom and payments thereon, that are earned or received by me, or become due or payable to me after the expiration of the term, and (ii) for or in connection with all modifications, renewals, additions, substitutions ... or extensions of or to such contracts and engagements, whether negotiated during or after the term...."

- This language is standard in the industry and was approved by the State Labor Commissioner as required under California law. Milano failed to sign any agreement. In 2000, Endeavor again sent Milano another SAG Client Confirmation Form. Ms. Milano testified she did not receive the SAG Form and decided not to sign the Standard Agency Agreements because she thought it "was a dating period", notwithstanding the relationship eventually lasted six years.
- 5. In 2001, Milano and fellow "Charmed" co-star Shannon Doherty began to have serious complications on the set. Milano, testified that Doherty was out to destroy her. The conflict between Milano and Doherty resulted in Milano gaining significant weight and experiencing other serious physical manifestations due to the strained relationship. Soon thereafter, Ms. Doherty was no longer working on the show, and as a result, Milano's physical and emotional pain subsided
- 6. In October 2001, Endeavor agents negotiated a new agreement with Spelling Television. This negotiation resulted in Milano's episodic compensation to increase from \$57,475 to \$85,000 per episode for the 2001/2002 season. In 2003, Endeavor agents again negotiated an

increase in Milano's episodic compensation from \$100,000 to \$125,000 per episode for the 2003/2004 season. And finally, her episodic compensation was increased from \$125,000 to \$175,000 per episode for the 2005/2006 television season. Testimony and evidence indicated that Endeavor was actively involved with the negotiations on Milano's behalf. All of the negotiations resulting in Milano's financial increases were completed by September 2003. Milano continued to pay 10% of her earnings to Endeavor. Milano testified she never knew prior to this litigation what percentage of her earnings she was paying Endeavor.

- 7. In early 2004, Endeavor began to represent Shannon Doherty. Milano felt the signing of Doherty was a serious breach of Endeavor's duty of loyalty to her. Milano was so upset by the signing of Doherty that on March 12, 2004, she terminated the relationship with Endeavor and ceased commission payments, including commissions owed for the 2004 through 2006 seasons of "Charmed."
- 8. On April 21, 2004, Endeavor sent a letter to Ms. Milano, in care of her attorney Bill Skrzyniarz, confirming her decision to terminate their agency relationship and confirming that Endeavor is entitled to its post termination commissions, including the projects "Charmed," "Walk the Line," "Max Renegade" and "Sanctuary."
- 9. Ms. Milano's attorney, Bill Skrzyniarz, responded by letter dated April 28, 2004, stating:

"Endeavor is entitled to commissions on assignments, employments and engagements on projects in which an agreement was substantially negotiated or completed. I am informed that Alyssa is not going to be involved in "Walk the Line," "Max Renegade" and "Sanctuary." [Emphasis added]

10. It is undisputed that all of the negotiations for "Charmed" were completed by September 2003, occurring prior to Ms. Milano's termination of Endeavor. Mr. Skrzyniarz's letter

entitling Endeavor to its commission on employments "in which an agreement was substantially negotiated or completed" includes "*Charmed*."

- 11. It is undisputed that Milano paid Endeavor 10% commission throughout the parties' relationship up and until such time as she terminated the relationship in March of 2004. She has failed to pay any commissions to Endeavor since March 2004.
- 12. There was considerable testimony as to the pervasive custom and practice in the industry in which artists who do not sign agency papers, pay post termination commissions on projects negotiated for during the term of the relationship. The evidence overwhelmingly indicated that post termination commissions are paid consistent with the provision contained in the Endeavor Standard Agency Agreement referenced above.
- 13. Endeavor's counsel asked Bill Skrzyniarz about his knowledge of industry custom and practice concerning post termination commissions. In response, Bill Skrzyniarz testified "In some situations ...the new agency will take half the commissions .... [but] I would think its more prevalent that the contract continue to be paid out [to the agency who negotiated the deal]." It was established that no other talent agent received any commissions on "Charmed" after Milano ceased her commission payments to Endeavor in March 2004. Endeavor seeks 10% commission on Milano's earnings for "Charmed" through the 2006 season.

#### **ARGUMENT**

- 1. Labor Code §1700.4(b) includes "artists rendering professional services in television" in the definition of "artist" and petitioner is therefore an "artist" within the meaning of Labor Code §1700.4(b).
- 2. It was stipulated that the Endeavor Agency, LLC, is a California licensed talent agency.
- 3. Labor Code §1700.23 provides that the Labor Commissioner is vested with jurisdiction over "any controversy between the artist and the talent agency relating to the terms of the contract," and the Labor Commissioner's jurisdiction has been held to include the resolution of

contract claims brought by artists or agents seeking damages for breach of a talent agency contract. (1949) 33 Cal.2d 861, *Robinson v. Superior Court* (1950) 35 Cal.2d 379. *Garson v. Div. Of Labor Law Enforcement* therefore the Labor Commissioner has jurisdiction to determine this matter.

- 4. The issues in this case are as follows:
  - A. Was a contract formed?
  - B. If so, are Post-Termination Commissions Owed?
- C. Does a Violation of Title 8 California Code of Regulation §12002, Forfeit the Petitioner's Right to Commissions?

#### A. Was a Contract Formed?

5. The essential elements of a contract were present. Parties capable of contracting who consented with a lawful object and sufficient consideration. (Civil Code §1550.) The parties' agreement for the procurement of employment in the entertainment industry was for a lawful purpose and the understanding that Endeavor would negotiate employment contracts on behalf of Milano for a 10% commission established sufficient consideration. Milano's acceptance established the requisite "meeting of the minds". Milano paid 10% of her employment compensation to Endeavor for more than six years. Consequently, a contract both orally and implied, "one the existence and terms of which are manifested by conduct", was formed. (C.C. 1621)

## B. If So, are Post Termination Commissions Owed?

- 6. The pivotal question here is whether continued payment of commissions for earnings negotiated by Endeavor during the relationship extinguished upon Milano's termination of Endeavors services. Respondent argues that because no discussions regarding post termination commissions nor payment of post termination commissions occurred, there is no requirement to pay them.
- 7. The petitioner argues that the oral contract for representation necessarily included customs and practice in the industry to supply the terms of Endeavor's compensation for providing

services to Milano. We are persuaded by petitioner's argument.

- 8. California Civil Code §1656 states, "all things that in ... usage are considered as incidental to a contract, or as necessary to carry it into effect, are implied therefrom, unless some of them are expressly mentioned therein..."); Rest. Contracts 2<sup>nd</sup> §221 ("An agreement is supplemented ... by a reasonable usage with respect to agreements of the same type if each party knows or has reason to know of the usage and neither party knows or has reason to know that the other party has an intention inconsistent with the usage.") "... if there is a reasonable usage which supplies an omitted term and the parties know or have reason to know of the usage, it is a surer guide than the court's own judgment of what is reasonable." (Rest., *supra*, § 221, com. a, p. 151.) "The more general and well-established a usage is, the stronger is the inference that a party knew of or had reason to know of it. *Binder v. Aetna Life Ins. Co.*, 75 Cal.App. 4<sup>th</sup> 832, 853 (1999)
- 9. The <u>Binder</u> case is applicable. Here, the evidence established that the overwhelming industry custom and practice requires an artist to pay post termination commissions for work negotiated by the agent. This custom and practice was supported by standard contracts in the industry and Milano's representative Bill Skrzyniarz's testimony regarding the payment of post termination commissions. Moreover, Mr. Skrzyniarz expressly conceded in his April 28, 2004, letter that commissions were owed for "*Charmed*", in which he sates,

"Endeavor is entitled to commissions on assignments, employments and engagements on projects in which an agreement was substantially negotiated or completed ..."

10. This acknowledgment established that Milano, through her attorney, understood the requirement that commissions were owed post termination for monies negotiated by the agent during the terms of the agreement. Here it was undisputed that all negotiations for "Charmed" were complete prior to termination. Moreover, Milano's testimony that she had no knowledge of the amount of commissions paid nor whether commissions were owed after termination belied her experience. Milano testified she was employed in the television industry for

more than 26 years completing more than 72 projects. Either Milano knew or should have known of this pervasive industry custom and practice.

- 11. It appeared that Milano's attorney Bill Skrzyniarz knew of the custom and practice and that Endeavor was likely entitled to commissions for "Charmed" after termination. Moreover, Skrzyniarz conceded that commissions were owed in his April 28, 2004 letter. And finally, the industry custom and practice regarding the payment of post termination commissions for earnings negotiated during the relationship is so pervasive, that this custom and practice may be used to supplement the terms of the oral agreement between the parties.
- 12. Milano reaped the benefits for the work performed by Endeavor, but unilaterally determined she didn't want to pay anymore. Milano testified, "I felt that the amount of commissions that Endeavor had been paid fulfilled anything that was implied..." Courts have long held, "he who shakes the tree is the one to gather the fruit." Willison v. Turner 89 Cal.App.2d 589 (1949). Certainly, Milano may terminate a personal services agreement if she feels that her agent is not providing the services contracted for. But she may not unilaterally determine that she has no further obligation to pay for work already performed.
- 13. Further, California Code of Regulations Title 8 § 12001 (b) states, "[t]o be entitled to the payment of compensation after termination of the contract between the artist and the talent agency, the talent agency shall be obligated to serve the artist and perform obligations with respect to any employment contract or to extensions or renewals of said employment contract or to any employment requiring the services of the artist on which such compensation is based." It was clear through testimony and documentary evidence that Endeavor was willing and able to conduct services on behalf of Milano.
- C) Does a Violation of Title 8 C.C.R. §12002 Forfeit the Petitioner's Right to Commissions?
  - 14. Finally, the respondent alleges that petitioner violated Title 8 California Code of

Regulation §12002, thereby foregoing their right to commission "Charmed." §12002 states:

A talent agency shall be entitled to recover a fee, commission or compensation under an oral contract between a talent agency and an artist as long as the particular employment for which such fee, commission or compensation is sought to be charged shall have been procured directly through the efforts or services of such talent agency and shall have been confirmed in writing within 72 hours thereafter. Said confirmation may be denied within a reasonable time by the other party. However, the fact that no written confirmation was ever sent shall not be, in and of itself, be sufficient to invalidate the oral contract.

be stressed that a violation of this regulation could serve to repudiate an oral contract between an agent and an artist. The obvious intent of this regulation is to avoid unfair surprise and facilitate full disclosure. All terms of an employment contract must be disclosed to the artist, so that the artist is aware of her duties and responsibilities and the duties and responsibilities of her employer. Here, the duties between Milano and Spelling Television were not in issue. So, notwithstanding the fact that no written confirmation was sent to Milano regarding the "Charmed" agreement, it was determined that Milano was aware of all of the essential terms of that agreement. Also, it was determined that Endeavor was involved in the direct procurement of "Charmed." Endeavor may not have been the sole procuring force behind "Charmed", but nevertheless was directly involved in "Charmed's" procurement and subsequent negotiation of the financial terms. As a result, the noncompliance of this regulation under these circumstances is not sufficient to invalidate the oral contract between the parties.

16. The respondent cites several cases in support of her proposition, but all of those Labor Commissioner's determinations cited are distinguishable. In each case cited by Milano, the artist was injured as a result of the agent's actions, including self dealing, client exploitation, conflict of interests, fabricating documents, conversion, fraud and embezzlement. Here, it was not established that Endeavor engaged in any of those activities. Here, the respondent benefitted from Endeavor's negotiations and must not be allowed to avoid financial responsibility to her agent for

what amounts in this case to be an inconsequential act.

# ORDER

For the above-stated reasons, IT IS HEREBY ORDERED that Petitioner is entitled to 10% commission for all earnings connected with the 2003/2004 through the 2005/2006 seasons of "Charmed" in the amount \$940,108.00 and \$185,052:00 in interest calculated at 10% per annum for a total award of \$1,125.160.00.

Dated: 6-6-07

DAVID L. GURLEY
Attorney for the Labor Commissioner

ADOPTED AS THE DETERMINATION OF THE LABOR COMMISSIONER:

Dated Front 6 2007

ANGELA BRADSTREET State Labor Commissioner